

OUR CONTACT DETAILS ARE

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WORKING WITH YOUR



CHERITON BISHOP & TEIGN VALLEY PRACTICE

July 2015

WHO ARE WE

- A group of fellow patients from within the practice area, working hand in hand with the surgery.
- Providing communication between patients and the surgery.
- We meet bi-monthly to discuss any concerns that have arisen from either the patient or from the surgery.

HOW DO PATIENTS BENEFIT

- Have a better understanding and knowledge of how our surgery works.
- Improved communications with patients and practice.
- Ensure patients view will be represented.

WHAT WE CAN NOT HELP WITH

- We are not a forum for individual medical concerns.
- All medical concerns are dealt with directly through the Practice Manager or GP.

OUR AIM

- To give the patients a go between themselves and the surgery.
- To enable the relationship between patients and the surgery to flourish whilst sharing information.
- Receive any comments and discuss with the Practice Manager.
- To liaise any concerns and suggestions between patient and the surgery.
- Help establish self help groups.
- To treat any enquiry in strictest confidence.

