

Cheriton Bishop & Teign Valley Patient Participation Group (PPG)

Patient Survey 2014

To enable us to assess the needs of all patients, it would be helpful if you could please indicate your age and gender. AGE GENDER M/F

(Circle Answer)

1. Do you know what the PPG is and it's purpose? Yes/No
2. Are you happy with the availability to your Doctors & Clinical Staff? Yes/No
3. Do you find surgery staff helpful & sensitive to your needs? Yes/No
4. If you have Special Needs, are they well catered for within the surgery? Yes/No/Na
5. Do you understand the need to have 2 working days to dispense repeat prescriptions? Yes/No
6. Do you know how to access a doctor out of surgery hours? Yes/No
7. Do you think there is enough information available for health topics for your age group? Yes/No
8. Are you aware of the new Government 'Care Data' Programme to use identifiable patient health information for research & development and for your right to 'Opt Out'? Yes/No
9. Have you ever used the surgery website www.cheritonbishopppractice.co.uk ? Yes/No
10. The new 111 out of hour's service is now in operation in our area. Are you aware of it? Yes/No

Comments.

If you have answered No to any of the above, and wish to, please add any comments here. We would also welcome your comments on any improvements to services provided to patients or, any concerns not covered above.