



## CHERITON BISHOP & TEIGN VALLEY PRACTICE

### Important Information About Upcoming Dispensary Improvements

We are pleased to inform patients that the next phase of improvement works at the practice will begin at the start of **August**.

This project will involve the reconfiguration of our Dispensary to create additional working space for staff, helping to improve efficiency, increase prescription throughput, and provide a safer working environment for our dispensing team. These improvements are part of our ongoing commitment to delivering the best possible service to our patients.

During the building works, dispensary facilities will be significantly limited. To help minimise disruption and reduce pressure on the service while the work is taking place, patients who normally receive repeat medication through the Dispensary will be issued with **up to three months' medication during July**, where clinically appropriate.

We would ask you to:

- Order your repeat medication in good time during July.
- Check your medication supply when collected.
- Contact the practice promptly if you have any questions regarding their prescription.

We appreciate that the building works may cause some temporary inconvenience, but these improvements will help us provide a more efficient and sustainable dispensary service for the future.

We thank all our patients for their understanding, patience, and support while these important improvements are carried out. We would also like to thank the members of the Cheriton Bishop Village Hall Committee for their support during this time.

Further updates will be provided as the project progresses.